Chest, Infectious Disease and Critical Care Associates, P.C.
1601 NW 114th Street, Suite 347, Des Moines, IA 50325

If you have ever traveled outside the United States, please bring the immunization record which is normally kept with your passport.

Please bring any pertinent information from your doctor regarding your upcoming travel, which could include medical records, current medications, and/or allergy lists. In addition to the scheduled appointment, extra time will be needed for immunizations. There is always an observation period following each immunization to ensure you will not have serious reactions.

PLEASE NOTE: Since you may be receiving multiple injections, be sure to have either a meal or snack prior to your appointment.

For your convenience, free valet parking and wheelchair service is offered at the main entrance on the west side of the building. Please call our office with any questions at (515) 224-1777.

Regarding Insurance Coverage:
Verification of benefits is NOT a guarantee coverage. THEREFORE, YOU WILL BE EXPECTED TO PAY FOR YOUR VISIT AND ANY IMMUNIZATIONS AT THE TIME OF SERVICE. If you provide us with your insurance card, we will as a courtesy, file your claim to your insurance company. If your claim is subsequently paid by your insurance, we will make every effort to refund your payment promptly. Please watch for your explanation of benefits from your insurance carrier.

CANCELLATION POLICY:
Time is valuable for both you and our office. We can best serve you if you keep your appointment as scheduled. As a courtesy to you, we make reminder calls prior to your appointment. We make every effort to reach you to remind you of your appointment. If we are unable to reach you, it is your responsibility to remember your appointment. We understand that emergencies and inclement weather arise. As a courtesy to us, we ask that you please call our office as soon as possible in these circumstances.